

Ref:

Called in Yes/No

THE THANET DISTRICT COUNCIL

RECORD OF OFFICER DECISION

Name of Officer:

Directorate:

Relevant Portfolio Holder:

Date of Decision:

Subject of decision:

Key Decision In Forward Plan

Decision made:

To close Ramsgate District Office from Friday 1st September 2017. This will mean no face to face customer services being provided from that office from that date and customers will be able to have their enquiry dealt with over the telephone, online or at the Gateway office in Margate.

Reasons for decision:

Decreasing footfall, higher transaction costs and availability of online / telephone options as feasible alternatives. Budget position means we have had to review all areas of our operation.

Alternative options considered and why they were rejected when the decision was made:

Ramsgate DO is already operated on a part-time basis so a reduction in opening hours is not feasible. Keeping the office open would negatively affect EK Services' ability to meet its budget savings targets set by the council.

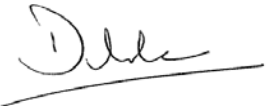
Details of any conflict of interest declared by any executive Member who has been consulted by the officer making the decision and of any dispensation granted to that executive Members by the Head of Paid Service:

Please attach any report considered when making the decision (if applicable):

If you are aware this decision relates to a previous decision, please advise who took that decision and approximately when the decision was taken in the box below:

Statement if decision is an urgent one and therefore not subject to call-in:

N/A

Signature:  Date: 13/07/2017.....