

EK SERVICES STRATEGIC AUDIT PLAN 2022/26

Plan Area	Year lasted audited	Previous assurance level	2022-23 Planned Days	2023-24 Planned Days	2024-25 Planned Days	2025-26 Planned Days
EK Services - Revenues & Benefits (CIVICA)						
Housing Benefits – Payment	2021/22	Substantial				15
Housing Benefits – Overpayments	2020/21	Substantial			15	
Housing Benefits – Admin & Assessment	2018/19	Substantial		15		
Housing Benefit - Appeals	2019/20	Substantial		15		
Housing Benefit - DHP	2018/19	Reasonable	15			
Housing Benefit - Subsidy	2020/21	Substantial			15	
Housing Benefit Testing	2021/22	N/A	15	15	15	15
Council Tax	2014/15 (2021)	Substantial				15
Council Tax Reduction Scheme	2017/18	Substantial		15		
Customer Services/Gateway	2016/17	Substantial				15
Business Rates	2017/18	Substantial	15			
Business Rates reliefs / credits	2019/20	Substantial			15	
Debtors and rechargeable Works	2018/19	Substantial	15			
Key Performance Indicators	2020/21	Substantial	5	5	5	5
Sub-Total EK Services Planned Days			65	65	65	65
EK Services Corporate						

Meetings/ Agree Audit Plan			5	5	5	5
Carried forward / follow up			13	13	13	13
Total EK Services Corporate			18	18	18	18
EK Services - ICT						
ICT – Change Controls / Updates	2016/17 (2021)	Substantial				15
ICT - Data Management	2017/18	Substantial	15			
ICT – Network Security	2018/19	Substantial	15			
ICT – Procurement and Disposal	2017/18 (2021)	Reasonable				15
ICT – Physical and Environment	2019/20	Substantial		15		
ICT - Software Licensing	2020/21	Reasonable / Limited			15	
ICT - PCI-DSS	2018/19	Reasonable / Limited		15		
ICT - Disaster Recovery	2020/21	Reasonable			15	
EKS ICT Total			30	30	30	30
EKS Payroll						
EKS Payroll	2021/22	Substantial	15	15	15	15
<u>Overall total</u>			<u>128</u>	<u>128</u>	<u>128</u>	<u>128</u>