

**Available Training Options:**

Course	Remedial Training		Safe-guarding		Disability Awareness		Standard Assessment		Wheelchair Assessment		Street Knowledge Test
	Green Penny	Blue Lamp	Green Penny	Blue Lamp	Green Penny	Blue Lamp	Green Penny	Blue Lamp	Green Penny	Blue Lamp	
Provider	Green Penny	Blue Lamp	Green Penny	Blue Lamp	Green Penny	Blue Lamp	Green Penny	Blue Lamp	Green Penny	Blue Lamp	SBC
Content	Green Penny	Blue Lamp	Green Penny	Blue Lamp	Green Penny	Blue Lamp	Green Penny	Blue Lamp	Green Penny	Blue Lamp	
Online course		✓	✓	✓	✓	✓					✓
Face to face course	✓						✓	✓	✓	✓	✓
Legal requirement checks	✓						✓	✓			
On road driving assessment	✓						✓	✓			
On road remedial training	✓										
Managing and reducing risk	✓	✓									
Customer Service		✓									
Disability Awareness		✓			✓	✓					
Loading and Securing a Wheelchair									✓	✓	
Further issues included at LA request	✓										
Final report and feedback	✓						✓	✓			
Safeguarding			✓	✓							✓

## Taxi Driver Training Course Options

Highway code Knowledge tested						✓				✓
Relevant Knowledge tested				✓		✓				✓
Knowledge of Local Area tested										✓

**Note: Standard and Wheelchair courses can be combined as Enhanced Assessments.**

## Prices and Availability:

Course	Provider	Cost	Duration	Availability
Remedial Training	Green Penny	£234	3.5 hours	aim to get all drivers booked in within 2 weeks
	Blue Lamp	£60	3 hours	every 4 to 6 weeks
Safeguarding	Green Penny	£25	4 hours	every 2 to 4 weeks
	Blue Lamp	£12 eLearning	1.5 hours	Course sent once enrolled
		£25 Online classroom	2.5 hours	4 to 6 weeks
Disability Awareness	Green Penny	£40	2.5 hours	every 2 to 4 weeks
	Blue Lamp	£40	3 hours	every 4 to 6 weeks
Standard Assessment	Green Penny	£86	Approx. 1 hour	aim to get all drivers booked in within 2 weeks
	Blue Lamp	£87	Approx. 1 hour	aim to get candidates assessments completed within 15 working days of their booking
Wheelchair Assessment	Green Penny	£28	Approx. 30 mins	aim to get all drivers booked in within 2 weeks
	Blue Lamp	£40	Approx. 30 mins	aim to get candidates assessments completed within 15 working days of their booking
Enhanced Assessment	Green Penny	£95	Approx. 1.5 hours	aim to get all drivers booked in within 2 weeks
	Blue Lamp	£117	Approx. 1.5 hours	aim to get candidates assessments completed within 15 working days of their booking

<b>Street Knowledge Test</b>	<b>SBC</b>	<b>£25</b>	<b>1.5 hours</b>	<b>Once a Month (usually the first Thursday of the month)</b>
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## Details of Course Contents:

### Taxi Driver Remedial Training

**For drivers who have been flagged to the LA due to a lapse in driving standards or customer service issues**

**Green Penny (all tests with a driven element are carried out in drivers own vehicle)**

The course content includes:

- Legal requirements: Driving Licence, eyesight and vehicle checks
- Presentation discussing skills-based driving, Cabology, eco driving, hazard perception and an overview of risk management and driver responsibilities.
- Further issues can be included (upon request from council) in relevant areas of the course.
- 1 hour on road assessment including debrief and feedback.
- 1.5 hours on road remedial training and coaching.
- Final report, feedback and certificate of completion is issued to all candidates. Where a candidate has met or exceeded the required standard, a certificate of achievement is issued instead of certificate of completion.
- Final report is submitted to relevant council (with permission from driver for GDPR compliance).

### **Blue Lamp Trust (online virtual classroom session)**

Course aims:

to provide drivers with knowledge and understanding of their responsibilities and best practice protocols to provide safe and secure transport to all passengers.

The course content includes:

- reducing driving risk - risks associated with driving a Taxi or Private Hire vehicle and the consequences of failing to manage those risks
- identification of speed limits and explaining how hazards and distractions affect driving.
- improving passenger safety - human cost of collisions and explore coping strategies to reduce driving risk
- a Highway Code refresher

## Taxi Driver Training Course Options

- improving customer service
- an update on traffic law
- carrying assistance dogs and passengers with disabilities
- content is Police approved

## Taxi Driver Safeguarding Course

### **Green Penny** (video session)

#### **FAA Level1 Award in Awareness of Safeguarding (RQF) - course accredited by The CPD Certification Service**

The aim of the course is to enable drivers to develop their understanding of how to safeguard and protect children, young people and vulnerable adults and how to respond to evidence or concerns. Candidates will take a knowledge test based on the course content – those who fail the assessment will need to rebook and pay for the course again.

### **Blue Lamp Trust** (eLearning course or online virtual classroom session)

The course contents includes:

- understanding what is meant by the term 'Safeguarding'.
- identifying adults at risk and other vulnerable people.
- understanding what is meant by Child Sexual and Criminal Exploitation, Human Trafficking, Modern Slavery and Domestic Abuse.
- recognising types of abuse, associated signs and indicators.
- identifying suspicious activities.
- how to report concerns and to whom.
- understanding their safeguarding responsibilities and best practice protocols.
- Police approved online course

## Taxi Driver Disability Awareness Course

### **Green Penny** (video session)

Course objectives:

to enable new and existing taxi drivers to develop their understanding of how to recognise and support customers with disability, understand relevant legislation and ensure customers receive a high level of service

### **Blue Lamp Trust** (online virtual classroom session)

## Taxi Driver Training Course Options

The course contents includes:

- understanding what is meant by the term disability
- understanding the law and legal requirements around disability
- understanding different types of disability
- understanding how to load and secure passengers and wheelchairs
- understanding best practice when interacting with a disabled passenger
- understanding the regulations about assistance dogs
- understanding their duty of care responsibilities and best practice protocols
- learning is consolidated via Knowledge Check Questions throughout the course.

**Standard Taxi Assessment** - Predominantly used to assess new applicants.

**Green Penny** (Standard cars only – all tests with a driven element are carried out in drivers own vehicle)

The course contents are designed to test:

- eyesight meets the legal requirements.
- safe standard of driving.
- manoeuvring - turn the vehicle around to face the opposite direction.
- 10 minutes of driving without turn-by-turn instructions.
- a roadside stop, as if passengers are disembarking.
- relevant knowledge – e.g. What to do if a passenger leaves property in the vehicle.
- knowledge on the Highway Code, traffic signs and road markings.
- emergency stop (at the assessor's discretion).

**Blue Lamp Trust** (For vehicles with less than 9 passenger seats – all tests with a driven element are carried out in drivers own vehicle) **LA need to register with Blue Lamp in advance to use this option.**

The course contents includes:

- driving licence check
- eyesight check.
- 45 minute driving assessment across a variety of road types.
- perform 2 reversing manoeuvres.
- emergency stop (at the assessor's discretion).
- requires a high level of driving competency. Drivers must make no serious or dangerous driving faults and no more than 9 driving faults in total.

**Enhanced Assessment (Standard Assessment plus Wheelchair Assessment)** - Predominantly used to assess new applicants.

**Green Penny** (Wheelchair accessible vehicles only)

Includes all the elements of the standard assessment plus:

- safely load and unload a wheelchair in their vehicle.

## Taxi Driver Training Course Options

- use the wheelchair brakes to secure and release it.
- fasten the seatbelts or safety harness.
- secure and wheel belts or clamps fitted to the vehicle.

**Blue Lamp Trust (Wheelchair accessible vehicles only) LA need to register with Blue Lamp in advance to use this option.**

Includes all the elements of the standard assessment plus:

- correctly positioning the vehicle for disabled access.
- assembly of the wheelchair ramp/lift.
- securing the wheelchair passenger in place using clamping equipment.
- safely unloading the wheelchair.
- the driver will be expected to provide a running commentary/role play throughout.

## Standalone Wheelchair Assessment

**Green Penny (Wheelchair accessible vehicles only)**

**Blue Lamp Trust (Wheelchair accessible vehicles only) LA need to register with Blue Lamp in advance to use this option.**

## Swale Street Knowledge Test (Swale House – online test) (usually the first Thursday of the month)

Recap of previously provided safeguarding presentation.

55 multiple choice questions designed to test the driver's knowledge on:

- Area Routes
- Swale Routes
- Numeracy
- Policy
- Highway code
- Road signs
- Safeguarding
- Places in Swale

## Training Provider Contact Details

**Green Penny**

<https://www.greenpenny.co.uk/taxi-assessments-home/>

Telephone: 0330 111 7230

Email: [taxi@greenpenny.co.uk](mailto:taxi@greenpenny.co.uk)

**Blue Lamp Trust**

Taxi Driver Training Course Options

<https://www.bluelamptrust.org.uk/taxiassessments/>

Telephone: 0333 700 0157

Email: [info@bluelamptrust.org.uk](mailto:info@bluelamptrust.org.uk)