

Remedial Courses & Training Selection Criteria

Taxi Driver Assessments

1) Prices

	Standard weekdays	Standard after 5 & weekends	Wheelchair weekdays	Wheelchair after 5 & weekends	Combined weekdays	Combined after 5 & weekends	Remedial
Green Penny	£82	£98.50	£26.50	£33	£94.50	£115	£234
Blue Lamp	£87	Not offered	£40	Not offered	£117	Not offered	£60

2) Course Content

Green Penny	Blue Lamp
<p><u>Standard Assessment</u></p> <ul style="list-style-type: none"> • Eyesight check • A safe standard of driving. • 10 minutes of driving without being given turn-by-turn instructions. • A stop at the side of the road as if a passenger is getting in or out. • Knowledge on related questions, such as what to do if a passenger leaves property in the vehicle. • Test knowledge on questions from the Highway Code and identifying traffic signs and road markings. • A manoeuvre where they will be asked to turn their vehicle around to face the opposite direction. • An emergency stop (they may be asked to carry this out at the assessor's discretion) • No more than 9 faults allowed, and no serious faults allowed. 	<p><u>Standard Assessment</u></p> <ul style="list-style-type: none"> • Driving Licence check • Eyesight check • A safe standard of driving. • 45-minute driving assessment on a variety of road types • 10 minutes driving without step-by-step direction either by following a series of street directions or by following traffic signs, or a combination of both, for about ten minutes. • Make a stop as if a passenger is entering or disembarking. • 2 reversing manoeuvres (possibly an emergency stop) • Expected to answer two "show me tell me" questions. • No more than 9 faults allowed, and no serious faults allowed.
<p><u>Wheelchair Assessment</u></p> <ul style="list-style-type: none"> • Safely load and unload a wheelchair in their vehicle. • Use the wheelchair brakes to secure and release it. • Fasten the seatbelts or safety harness. • Secure and wheel belts or clamps fitted to the vehicle. 	<p><u>Wheelchair Assessment</u></p> <ul style="list-style-type: none"> • correctly position the vehicle for disabled access • assembly of the wheelchair ramp/lift • secure the wheelchair passenger in place using clamping equipment. • safely unload the wheelchair • provide a running commentary / role play throughout the assessment to display knowledge.

3) Green Penny

Can provide driver assessments to include additional requirements at local authorities request 3.5-hour course.

4) Remedial Training Course

To improve driving skills and behaviour of new and existing drivers.

- a) Introduction – cabology, eco-driving, hazard perception, risk management.
- b) Legal requirements.
- c) Vehicle checks and legal requirements.
- d) 1hour road assessment and debriefing.
- e) 1.5 hours on road remedial training and coaching
- f) Further issues can be added at LA's request in relevant areas of the course.
- g) Final report, feedback, and certificate.
- h) Report submitted to LA.

5) Blue Lamp

Not for profit Organisation, all proceeds go to Bobby Scheme which provides home safety and security to the elderly and vulnerable.

Copy of marking sheet and certificate given to driver sent to council.

Can deliver nationwide.

6) Virtual Remedial Training Course

Delivered via Zoom in groups of up to 12 drivers with eCertificate on completion.3-hour course.

Aim to reduce driving risk and improve customer service. For drivers who's driving standards or customer service have slipped.

The course covers:

- a) Reducing driving risk
- b) Improving passenger safety
- c) A Highway Code refresher
- d) Improving customer service (non-driving issues)
- e) An update on traffic law
- f) Content is Police approved

7) Disability awareness course

Provides taxi drivers with knowledge and understanding of disabilities, their responsibilities, best practice and protocols to provide safe and secure transport to all passengers.

£40 classroom based (currently on zoom) 3.5 hours, certificate on completion.

- a) Understand term – disability.

- b) Different types of disability.
- c) The law
- d) How to load and secure passengers and wheelchairs
- e) Guide and Assistance dogs
- f) Understanding their duty of care

8) Local Councils

Table showing which training providers are being used by Local Authorities in Kent and Medway

	Green Penny	Blue Lamp	Other
Ashford	No	Yes	No
Canterbury	Yes	Yes	No
Dartford	No	No	TG Training
Dover	No	Yes	No
Folkestone & Hythe	No	No	No
Gravesham & Medway	Yes	No	AA Tech, Diamond
Maidstone	Yes	Yes	No
Sevenoaks	No	No	TG Training
Thanet	No	Yes	No
Tonbridge and Malling	Yes	No	No
Tonbridge Wells	Yes	Yes	No

9) Other Providers

5 other providers researched - Bill Plant, Drive Johnson's, I Am Road Smart, AA Drive Tech, Diamond Advanced Motorists.

All offer the standard taxi driver assessment at similar prices.

Drive Johnson's and Diamond offer the advanced (wheelchair) course, but none offer the bespoke remedial course offered by Green Penny or the disability awareness course offered by Blue Lamp.

10) Training Selection Criteria

We require bespoke driver training courses which include physical driver training. This is only currently provided by Green Penny. Blue Lamp and Green Penny also offer dedicated driver disability awareness training. Green Penny and Blue Lamp are the only two current companies offering this service. A review of acceptable providers will be undertaken periodically to confirm whether any new companies may be added to this list, in accordance with the above selection criteria.