

Dreamland

Applicants proposed licence conditions.

1. The definition of “Event” shall mean events that are held outdoors in the areas known as “park and event space” ticketed, music is not ancillary to the event and exceeds the day to day business of the premises
2. “Large Scale Event” shall mean as (1) but attended by 10,000 – 19,999 patrons.
3. The licence holder will have produced an Event Management Policy (EMP1) that will annex this licence and contents of which must be agreed with Police, Licensing authority and the premises licence holder. Any amendments to this EMP1 will be logged and signed by all parties so it is clear which version is current and enforceable.
4. The licence holder will have produced a Sound Management Policy (SMP1) that will annex this licence and contents of which must be agreed with EHO, Licensing authority and the premises licence holder. Any amendments to this SMP1 will be logged and signed by all parties so it is clear which version is current and enforceable.
5. A minimum of one personal licence holder shall be on duty during the sale of alcohol.
6. There shall be a minimum of 2 SIA security staff on duty when the park is open to the public.
7. CCTV shall be installed, working and maintained with a thirty-day rollover recording. Recordings shall be made available to the Police and Licensing Authority upon request in accordance with Data Protection law requirements. There shall be at least one member of staff on duty during licensable activities that can operate and download CCTV footage upon lawful request in accordance with Data Protection requirements. The extent of CCTV coverage of the licensed areas, including entrance and exit shall be set out in a policy document that shall be agreed with the Police and Licensing Authority.
8. The premises shall, adopt a zero tolerance drugs policy.
9. A drugs box shall be kept in the main office and only the Police and the premises shall have the means to open the box.
10. On event days, a minimum of one authorised member of staff shall be deployed at any entrance/exit to deter alcohol leaving the licensed area.
11. For all events, an Event Management Plan (EMP) will be drawn up and implemented which will detail, inter alia, the required number of SIA security staff required, including where and when they are deployed.
12. On event days, during the times that alcohol is available, selected SIA security staff shall wear body worn cameras in accordance with the EMP
13. No alcohol shall be permitted to be taken on to any ride
14. Dreamland will promote the objective to protect children from harm including the following measures:
 - 14.1. Age limits where appropriate to be identified in the EMP
 - 14.2. Challenge 25 age verification policy in place relating to alcohol sales
 - 14.3. Lost child policies and procedures
 - 14.4. All training to be given to staff in relation to the above
15. Glass shall only be used for the service of alcoholic drinks in the Indoor venues and any designated VIP area controlled by SIA security
16. A copy of the premises licence (Part B) to be displayed at the Main Bar
17. Bar serving staff shall undertake suitable training to fully support the licensing objectives. This information is to be made available to the Police or Licensing Authority upon request.

18. A list of Events shall be sent to the Police Licensing Officer, Police Events Team, Thanet District Council Events Team and Thanet District Council Licensing on a monthly basis. This shall include full details of proposed timings of events.
19. Suitable lighting shall be utilised to support public safety during opening hours.
20. During an event the licensee shall give unrestricted access to LA Licensing Offices to the site to conduct investigations into possible breaches of conditions. The licensees shall maintain a section on their website called 'information for residents'. The section shall give details to residents on how to contact Dreamland in the event of the resident wishing to make comments or complaints. Dreamland shall maintain a helpline for local residents throughout any event where music is not ancillary to that event. All contact with the helpline shall be logged with customer name, address, contact details, nature of complaint and complaint resolution description. It should be noted if the customer refuses to give some or any information. Subject to Data Protection legislation, this complaint information shall be made available to the local licensing authority at their request within a period of 14 working days. Outdoor regulated entertainment noise controls for the Prevention of Public Nuisance
 - 20.1. Events shall not be conducted on more than 48 days in any calendar year, and events comprising four or more consecutive days shall not occur on more than four occasions in any calendar year.
 - 20.2. Events shall not last for longer than 10.5 hours per day.
 - 20.3. Amplified regulated entertainment is permitted only between 09:00 – 23:00 (or 09:00 - 22:00 on Sundays that are not followed by a Bank Holiday)
21. Large scale events: -
 - 21.1. All external events will be monitored by a suitable competent person to ensure the noise levels outlined in the SMP1 are adhered to. The licensee shall produce at least 14 days prior to the event a professional site and event specific Sound Management Plan (SMP) containing noise mitigation techniques to minimise noise disturbance outside the premises.