

Thanet Youth Service Delivery Review

The Overview and Scrutiny panel have agreed to set up a working party to review the way TDC delivers its services for young people (13-19 year olds) and to make recommendations for improvement to help Thanet's young residents to thrive. To identify what TDC are already doing and what does and doesn't work well, we would like all senior officers in each department to complete this Google Form.

It is important to note that this part of the review is concerned with service delivery for young people, which is distinct from KCC's statutory duty to provide youth services and activities. The review will investigate how TDC departments specifically engage with, and serve young people, as residents of Thanet.

Many thanks for your time.

Please state your department and a brief description of the service you provide *

Head of Housing and Planning - department includes specifically Housing Options department, Private Sector Housing, which specifically affects Young People due to homelessness and housing issues

How does your department provide for young people in Thanet? Please specify whether this is direct or indirect provision. *

Indirectly we would support young people who find themselves homeless, by trying to secure accommodation for them. There used to be specifically properties for young people provided by KCC but they no longer provide this service. However since the closing of the accommodation for young people (16-25) we did not see a significant increase in approaches to our service = although we do still have approaches from young people. We are also approached by YP who's parents will no longer accommodate them.

How does your department engage and communicate with young people in Thanet? *

No specific engagement with YP

Give an example/s of a specific departmental project involving young people that worked well *

U/K

Give an example/s of a specific departmental project involving young people that didn't work well *

N/a

What are the barriers and challenges to effectively providing your services to young people? *

From a housing perspective - young people require ongoing support to maintain tenancies which is not something we can provide and something that Kent no longer provide. YP sometimes find themselves homeless again and again without the necessary support.

Please feel free to add any other suggestions or comments about how TDC could work more effectively for young people

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Please state your department and a brief description of the service you provide *

Tenant and Leaseholder Services - management of the councils social housing stock

How does your department provide for young people in Thanet? Please specify whether this is direct or indirect provision. *

We providing housing for single people and families this includes young people that come out of care and into one of our properties. - therefore direct provision

How does your department engage and communicate with young people in Thanet? *

we communicate with all tenants through newsletters and surveys - our communication is broad for all tenants regardless of age. We try and reach different groups by varying our communication method - ie text message, email, post

Give an example/s of a specific departmental project involving young people that worked well *

We are running a consultation on playgrounds. These have been successful and engaged the children of families that use the playgrounds

Give an example/s of a specific departmental project involving young people that didn't work well *

we do not specifically target young people for engagement activities - which are open to all. - but we have very little engagement from young people

What are the barriers and challenges to effectively providing your services to young people? *

where we have had direct communication with young people, with their own tenancy, through complaints, the challenge has been that they are incredibly vulnerable and require a lot of support - over and above the resources and skills that are available in the team

Please feel free to add any other suggestions or comments about how TDC could work more effectively for young people

We want to find our youth voice by engaging with older/adult children living in a family home and young people that have their own tenancy. This makes up part of our action plan for service improvement and ensuring compliance with the revised Consumer Standards - it is a work in progress

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Please state your department and a brief description of the service you provide *

Open Spaces

How does your department provide for young people in Thanet? Please specify whether this is direct or indirect provision. *

Informal recreation through play areas, teen areas and MUGA's etc. Additionally, formal sports provision through leased or rented open space for football, american football or cricket.

How does your department engage and communicate with young people in Thanet? *

We do not do this directly. This would be done through the youth football/sports clubs

Give an example/s of a specific departmental project involving young people that worked well *

Only through providing provision such as skate parks, MUGA's etc.

Give an example/s of a specific departmental project involving young people that didn't work well *

N/A

What are the barriers and challenges to effectively providing your services to young people? *

N/A

Please feel free to add any other suggestions or comments about how TDC could work more effectively for young people

Happy to work more closely with other departments to offer youth activities on TDC's open spaces.

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Please state your department and a brief description of the service you provide *

Maritime Services

How does your department provide for young people in Thanet? Please specify whether this is direct or indirect provision. *

Support local groups and schools where possible including projects and trips

How does your department engage and communicate with young people in Thanet? *

No communication

Give an example/s of a specific departmental project involving young people that worked well *

Facilitated a school trip discussing the harbours history and project to engage kids in school

Give an example/s of a specific departmental project involving young people that didn't work well *

N/a

What are the barriers and challenges to effectively providing your services to young people? *

Communication, resources, health and safety risks of young people working near water, safeguarding

Please feel free to add any other suggestions or comments about how TDC could work more effectively for young people

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Please state your department and a brief description of the service you provide *

Coast and Engineering Services are responsible for the Beach and Coast, Engineering and Emergency Planning services. Beach and Coast is responsible for all things to do with the amenity aspect of the coastline, including water safety, Coastal PSPO and access. Engineering are responsible for the 19 miles of coastal assets including sea walls, promenades and other coastal infrastructure, flooding and civil engineering and construction project delivery. Emergency Planning is responsible for TDC's arrangements under the Civil Contingencies Act 2004

How does your department provide for young people in Thanet? Please specify whether this is direct or indirect provision. *

Direct and Indirect: The Beach and Coast Team organises many educational activities focusing on coastal activities, Environmental issues, biodiversity, personal safety and safeguarding. The department also manages the Thanet Coast Project and Bird Wise. We have an educational resources page on Thanet.gov.uk: <https://www.thanet.gov.uk/info-pages/educational-resources/>

How does your department engage and communicate with young people in Thanet? *

Through the school's outreach program, demonstrations, research, workshops, fun activities, organised visits, competitions, online resources, curriculum linked projects, social media campaigns and newsletters.

Give an example/s of a specific departmental project involving young people that worked well *

AQA litter picking project with schools and Bin it to the beat litter picking projects have been well attended and received by participants.

Give an example/s of a specific departmental project involving young people that didn't work well *

N/A

What are the barriers and challenges to effectively providing your services to young people? *

Budget shortfall at TDC and Schools for educational equipment. Schools have tight schedules, it can be difficult to make appointments. Educating people from outside of Thanet is a challenge due to finding the right people to talk to and how to approach them about issues local to Thanet.

Please feel free to add any other suggestions or comments about how TDC could work more effectively for young people

Increase funding allocation for educational activities.

Raise the profile of existing education based resources such as the Thanet Coast Project.

Develop partnership working so that we can offer a package of educational activities to be delivered at the same time with partner organisations.

Increased funding will enable educational activities that are more exciting and attractive to young people.

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